



What to Expect Before, During & After Surgery

Insurance Verification

Please bring a photo ID, such as a driver's license or government-issued ID card, COVID-19 vaccination card as well as your most current insurance or Medicare card. Paoli Surgery Center will verify your primary and secondary insurance carriers or government agency directly for surgery center services prior to your surgery. You will receive a phone call regarding your out of pocket payment due and any other documents needed. Please be aware of your insurance plan's policy on admission requirements, such as pre-authorization.

You or your physician may have to adhere to certain requirements in order to ensure maximum reimbursement from your insurance carrier(s). Failure to obtain pre-authorization, physician referral, or a second opinion may greatly reduce or eliminate your insurance benefits.

Billing Process

We bill your insurance carrier shortly after healthcare services are rendered. The surgery center will send you a bill for the portion owed by you. The amount we bill you is due upon receipt. If you are unable to make the payment in full, please call our business office at (610) 408-0822.

Please be aware that you may receive several individual bills from other providers besides Paoli Surgery Center such as the surgeon, pathologist, and anesthesiologist. Paoli Surgery Center only bills for surgery center services.

Payment

We require all out of pocket payment the day of your surgery. Patients who do not have insurance coverage are required to pay their charges in advance at registration. We accept cashier's checks, all major credit cards, and personal checks with a valid ID.

Our patient account representatives are available 8 a.m. to 5:00 p.m Monday through Friday should you have any questions regarding payment at 610-408-0822 option 3.

We can be reached at 610-408-0822

We are located in the red brick building in front of Main Line Health Paoli Hospital.



We are located at
1 Industrial Blvd, Paoli, PA 19301
610-408-0822

Special Instructions

- Written instructions provided by surgeon
- Assistive devices such as post-op boot, cooling therapy pad, crutches etc.

PATIENT'S NAME:

SURGERY DATE:

PHYSICIAN'S NAME:

PHYSICIAN'S PHONE:



The survey-participants assessed quality of care, performance data and peer recommendations relative to in-state competition. They also took into account how well facilities were responding to the threat of COVID-19

Paoli Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.



Welcome to Paoli Surgery Center.

Welcome, your surgeon chose Paoli Surgery Center because of the quality care patients receive here and commitment to your safety by the entire staff. Every surgery or procedure is unique. You should always consult your physician with specific questions about your surgery or procedure. The following instructions are presented as general guidelines. If they differ from or contradict those given by your physician or nurse, always defer to the instructions from the medical professional.

Preparing for Surgery

- A staff member will email or text to confirm your surgery and direct you to complete your medical history via our online patient portal--**ONE MEDICALPASSPORT**. Your physician or a facility nurse will tell you what time you are to stop eating and drinking prior to your surgery.
- If you take medications or herbal remedies for any conditions, ask your physician or a facility nurse when to stop taking them.
- Notify your physician if there is any change in your health such as a cold, fever, sore throat or skin rash the week before your surgery.
- For women, if there is any possibility you are pregnant, please notify your physician and a facility nurse.
- We require payment the day of surgery.
- The day prior to surgery (Friday for Monday) you will receive an email and/or text between 1:30pm and 3:00pm given your arrival time along with reminders. If you did not provide an email or smartphone number, you will receive a phone call.

Day of Surgery

- No food or drink after midnight before your surgery this includes mints, water and chewing gum.
- Avoid makeup and perfume.
- You may be asked to remove contact lenses, dentures and any prosthesis.
- Wear comfortable, loose-fitting clothing; upon arrival you will change into a gown and socks provided by the facility.
- Leave all valuables at home including watches, rings, jewelry and cash.
- **Arrive promptly at the scheduled time to allow adequate time for your admission process.**

Preparing for Surgery

- Bring your picture ID, Insurance cards, your COVID-19 vaccination card and any paperwork from your physician (such as cardiology report), a list of your medications, and a form of payment if you were advised.
- Arrange for a responsible person to drive you home after your surgery. **YOU WILL NOT BE ALLOWED TO DRIVE YOURSELF**

Recovery Area

- After surgery you will be moved to the recovery area where you will be closely monitored until you are ready to go home.
- When you are ready, discharge instructions will be communicated to a family member. Although the times may vary, most patients are discharged within one to four hours after surgery.
- It is normal to feel discomfort in the area of your surgical site. Depending on the type of anesthesia you receive during surgery, you may experience drowsiness, dizziness or nausea.

At Home After Surgery

- We care about your recovery after surgery. A nurse will call you to check on your progress.
- Your physician will provide specific instructions for care while recovering at home; in the event of any difficulty, please contact your physician.
- For the first 24 hours following surgery, do not engage in strenuous activities, drink any alcoholic beverages, drive, or make any critical decisions.
- In the event of medical need, a patient may require transfer and/or admission to a hospital.
- For more after surgery instructions, please refer to "What to Expect After Your Surgery" on our website home page.



Cathy - Pre-Admission Nurse

Benefits of Having Your Procedure at Our Surgery Center

Efficient - turnaround times between surgeries is up to three times faster than hospitals meaning less waiting for patients.

Lower Cost - our costs are much lower than a hospital, with patient co-pays and out-of-pocket costs often 30-50% less than hospitals.

Dependable - scheduled surgery times are not likely to be delayed or bumped by non-related emergencies.

Advanced - our surgery center boasts the newest, most advanced medical equipment.

Convenient - our surgery center bypasses the hassles of dealing with a large hospital.

Quality - decreased risk of complications; decreased infection rate and personalized nursing care.

Personal - Relaxed atmosphere with comfortable amenities for patients and families.